



The Journal



Putting on the Ritz

Oscartek™ display as part of a major redesign



Oscartek GEM model

San Francisco November 1st, 2014; OscarTek is proud to be part of the Ritz Carlton remodel program. The Ritz Company grew under the leadership of President and COO Horst Schulze. Schulze instituted a company-wide concentration on both the personal and the data-driven sides of service: He coined the company's well-known customer/employee-centered credo, "We are Ladies and Gentlemen Serving Ladies and Gentlemen" and the set of specific service standards on which The Ritz-Carlton employees base service through the present day. Under his leadership the hotels earned an unprecedented two Malcolm Baldrige National Quality Awards^[17] and grew from four to forty U.S. and 84 Worldwide locations.

During this time, The Ritz-Carlton also became known for its influence on service in a wide range of industries, through the creation of The Ritz-Carlton Learning Institute and The Ritz-Carlton Leadership Center, created by then-Ritz executive Leonardo Inghilleri, who was an architect of the Ritz's second Baldrige award, where executives from other companies worldwide in many disciplines

come to learn The Ritz-Carlton principles of service.

In 1995, Marriott International purchased a 49% stake in The Ritz-Carlton Hotel Company, and in 1998, purchased an additional 50% stake in the company giving it 99% ownership of the company when Schulze left with other executives including Leonardo Inghilleri, Robert A. Warman, Peter Schoch and others to create the West Paces Hotel Group,^[20] purveyors of the Capella and Solis hotel imprints.

The Ritz-Carlton Hotel Company is now headquartered in Chevy Chase, Maryland, located in the Washington, D.C. MSA.

The Ritz-Carlton Hotel Company partnered with Bulgari in 2001 to operate a chain of hotels owned by and operated under the BVLGARI brand.

The company also has marketing agreements with Bulgari Hotels & Resorts, the Cosmopolitan of Las Vegas, and the privately owned Ritz-Carlton Montreal, The Ritz Hotel London and the Hotel Ritz Madrid.

Simon Cooper joined The Ritz-Carlton in 2001 as President and Chief Operating Officer taking the helm from Horst Schulze. Cooper's mandate was to grow the chain through hotel expansion and product diversification. Under Cooper's watch the company has aggressively expanded its hotels and has added The Residences at The Ritz-Carlton (private residential units) as well as The Ritz-Carlton Club (fractional ownership residences) to the company's new development program.

On August 12, 2010, The Ritz-Carlton announced their new President and Chief Operations Officer would be Herve Humler. He is one of the founders from 1983, and will be responsible for leading brand operations and global growth strategy. For more info please visit www.ritzcarlton.com

DuPont Introduces New HFO Refrigerants for Commercial Refrigeration



The miracles of science™

WILMINGTON, Del. November 1st, 2014 — DuPont Fluorochemicals has announced the introduction of three new refrigerants in its DuPont™ Opteon® family, based on hydrofluoroolefin (HFO) technology. The company said these refrigerants have far lower global warming potential (GWP) than the products they are designed to replace and will enable compliance with a growing number of regulations that limit the use of high-GWP refrigerants.

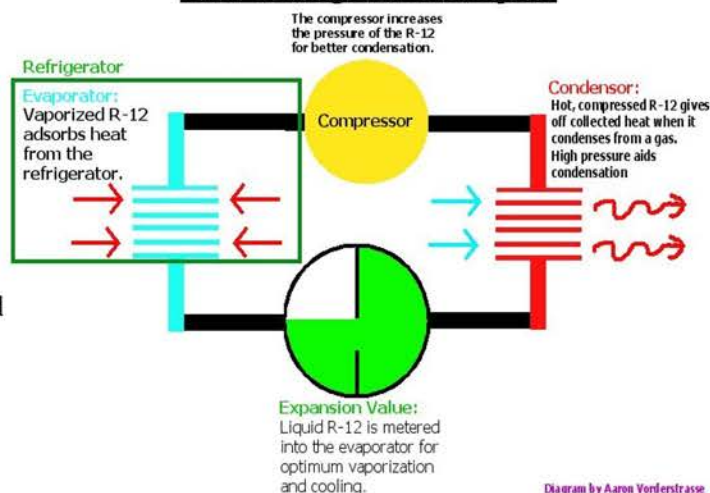
DuPont is introducing the new refrigerants, developed for commercial refrigeration applications, under the names Opteon XP40, Opteon XP44, and Opteon XP10. Opteon XP40 is designed to effectively replace the refrigerant R-404A, which has one of the highest GWPs of the common HFCs and is extensively used in commercial refrigeration. In addition to providing a more than 60 percent reduction in GWP, said DuPont, testing has shown that Opteon XP40 delivers superior energy efficiency compared to R-404A.

Opteon XP44 is a lower GWP replacement for the refrigerant R-404A and has been designed specifically to meet the demanding operating conditions of transport refrigeration. Opteon XP10 is a lower GWP replacement for R-134a for refrigeration and other applications.

DuPont also has additional Opteon products in its pipeline, including high-performance fluids for targeted applications such as chillers, high-temperature heat pumps, and organic rankine cycles.

“We anticipate that our new family of products will reduce greenhouse gas content of refrigerants by some 245 million tons CO₂ equivalent worldwide by 2025,” said Thierry F.J. Vanlancker, president, DuPont Chemicals & Fluoroproducts. “The new Opteon refrigerant senable the industry to meet regulatory demands without giving up efficient, safe, and cost-effective refrigeration and air conditioning.”

The Refrigeration Cycle



The company noted that a number of regulatory drivers are demanding a transition away from hydrofluorocarbons (HFCs) toward alternatives with lower global warming potential. The European Union has passed regulations that drive this transition in commercial refrigeration and air conditioning as well as in automotive air conditioning. This summer the U.S. Environmental Protection Agency (EPA) proposed new rules to limit the use of certain HFCs and announced a number of actions and agreements to accelerate the transition away from HFCs. In addition to such actions by specific governmental authorities, there is growing support for an amendment to the Montreal Protocol to create a framework for global action to phase down HFCs.

Our new products will enable the air conditioning and refrigeration industry to comply with a number of climate change regulations that have been passed or are under development,” said Kathryn K. McCord, global business director, DuPont Fluorochemicals. “We are offering solutions that not only meet new regulatory requirements, but also perform well against a range of performance, sustainability, and safety criteria.”

For additional information, visit www.dupont.com



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